#### Procedure for filing application for new ration card

- Application can be filed at any service kiosk located at Bangalore One/ Karnataka One/ Private franchises/ Janasnehi Kendra/ Grama Panachayath/ POS shops.
- Applicant and the family members to be added need to provide Aadhar based bio-metric
  authentication at the stage of filing application. For children below 5 years, bio-metric
  authentication is not required but aadhar card is mandatory.
- No other document is required except the aadhar card.
- All the details i.e., Name, Photo, Age, Sex, Address, Mobile Number as appearing in the aadhar
  card of the applicant and his family members are copied automatically to the ration card
  application.
- At-least one member of the applicant's family should have the current address of their residence entered correctly in the aadhar card. If not, then at-least one member of the family should get his/her address updated to their current residence address by going to the aadhar enrolment centre.
- The mobile number to be provided should be registered in Aadhar card. If it is not done already, then at-least one family member's mobile should be registered in aadhar. But providing mobile number is not mandatory.
- The applicant should correctly select his ward no in urban areas and should correctly select his Grama Panchayath in rural areas.
- The applicant can choose any fair price shop of his choice within his Taluk/City.
- All the family members should preferably go together. If they go separately, then application fee has to be given every time. Application fee Rs. 50/-
- The eldest female member of the household can only be selected as Head of the household as per the provisions of National Food Security Act-2013.
- The application is sent automatically to the concerned Ward/ Grama Panchayath official for verification through computer software.
- The concerned official visits the house of the applicant for verification and approves the ration card if the applicant is found eligible.
- The applicant is informed through SMS at various stages i.e., Advance intimation about date of visit of the official to his place of residence for verification of his application, Approval/Rejection of his application.

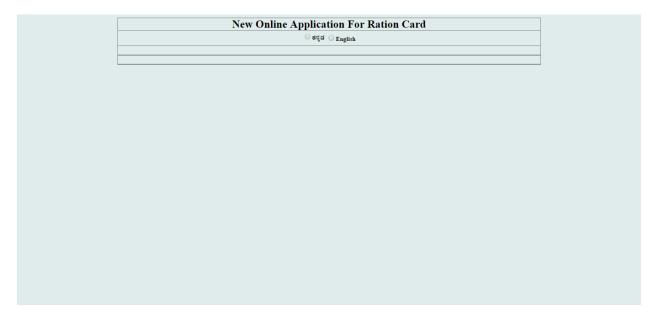
• Ration card is delivered to the doorstep of the applicant through Speed post within 15 days from the date of filing application under SAKALA. The applicant is required to pay Rs. 70/- to the post man.

"New Online Application for Ration Card" System facilitates the generation of Ration Card by the citizen themselves. This is an online System for applying for Ration Card and generating the Ration Card. The aim of this System is to make the Department services more accessible, cost-effective and transparent to the citizens.

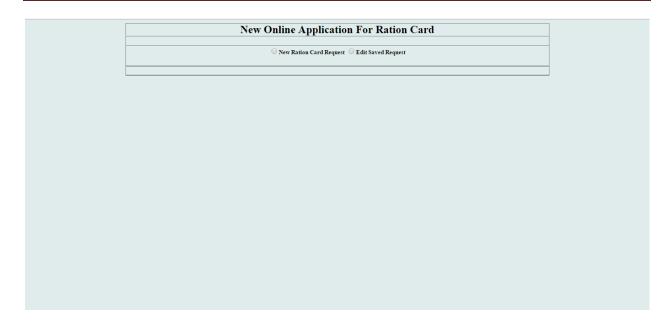
Public can visit the Department of Food, Civil Supplies and Consumers Affairs Website to generate Ration Card. Visit the dept. website using URL <a href="http://ahara.kar.nic.in">http://ahara.kar.nic.in</a>, and then select e-services menu. Under e-Ration sub menu provision to application and generate the new ration card can be seen

#### Aadhar is mandatory to apply for new Ration Card.

On opening the site, the Applicant is prompted to select the preferred language, "Kannada" or "English".



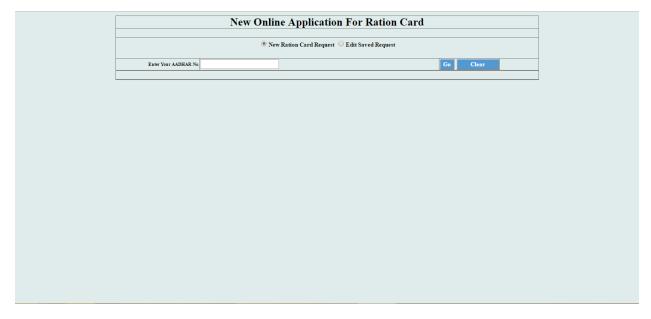
Then, the Applicant is prompted to select the "New Ration Card Request" or "Edit Saved Request" options.



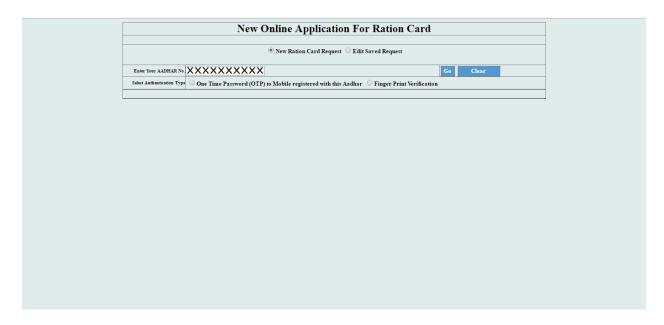
The Applicant can initiate a request for new Ration Card by selecting "New Ration Card Request".

The Applicant has to select the Card Type applying for, Non-Priority Household (NPHH).

After the selecting the Non-Priority Household (NPHH) Card type, the Applicant is prompted to enter the Aadhar Number.

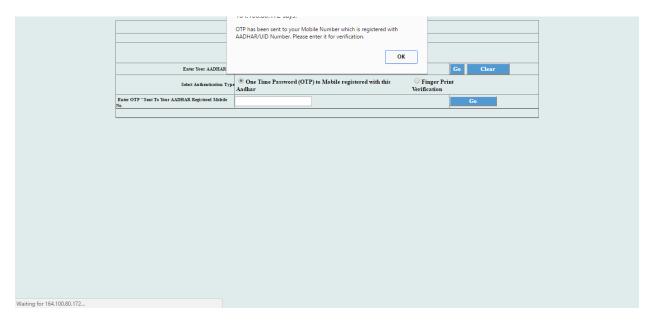


On successful validation of Aadhar Number, the Applicant has to authenticate with One Time Password (OTP) to the Mobile Number registered with Aadhar or Finger Print Verification.



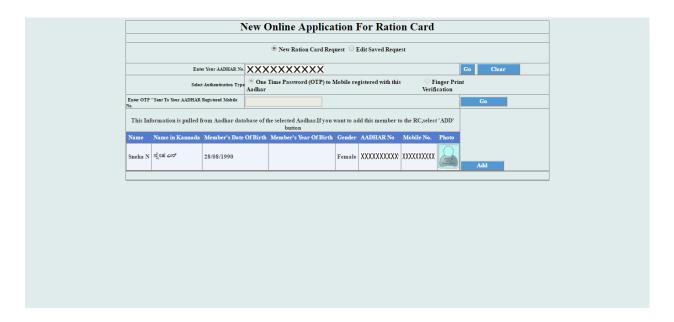
#### One Time Password (OTP) Authenication:

If the Applicant selects the One Time Password (OTP) to the Mobile Number registered with Aadhar authentication type, then an OTP SMS will be sent to the Mobile Number which has been registered with the Aadhar Number from the Department.



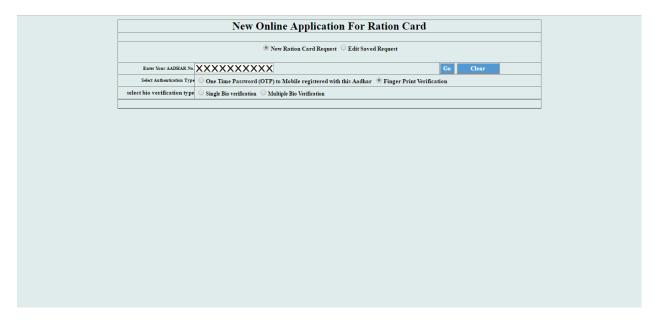
The Applicant has to enter the received OTP which is then verified.

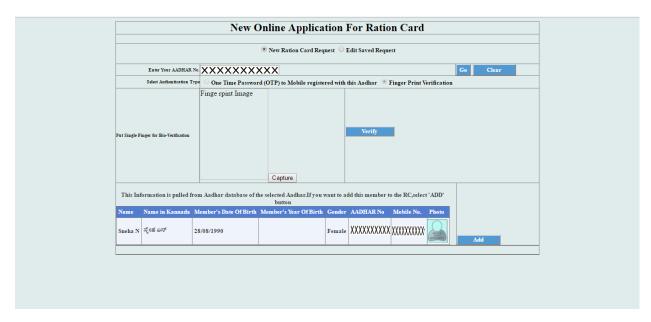
On successfull verification of OTP Aadhar details will be displayed.

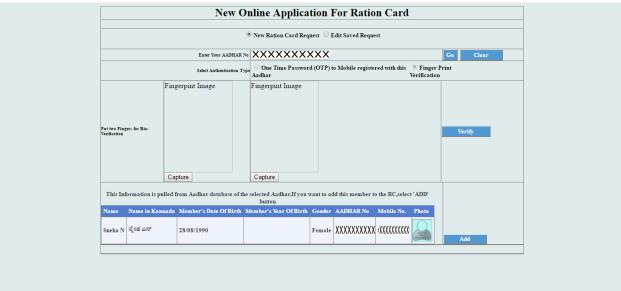


#### Fingerprint Verification: Single Bio Verification and Multiple Bio Verification

If the Applicant selects Fingerprint Verification authentication type, then the Applicant has to capture single fingerprint or any two fingerprint according to the selected Bio authentication type and verify.



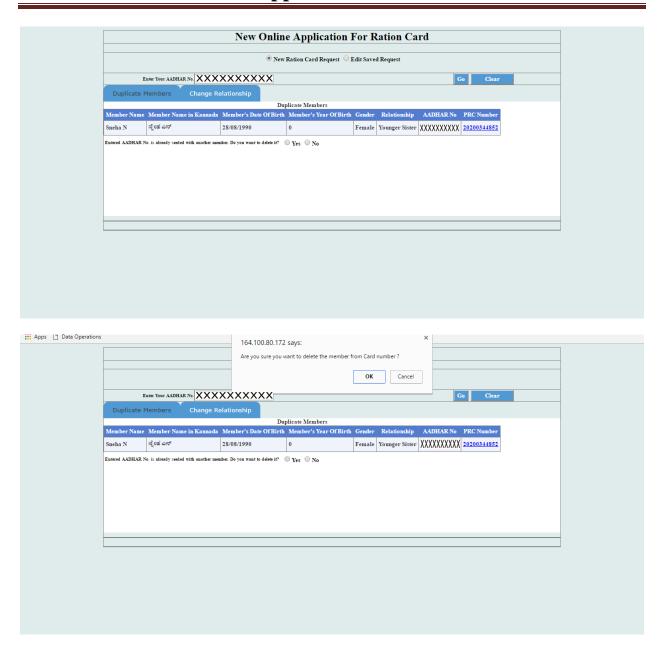




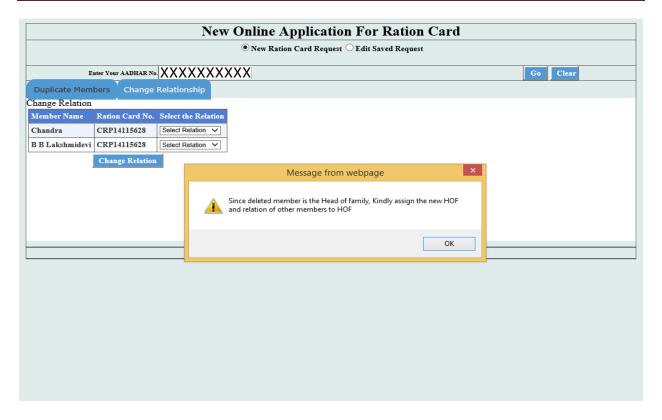
On successful verification of Fingerprint, the entered Aadhar details will be displayed.

If the Applicant feels that the Aadhar Details are correct, then the Applicant can click on the "Add" Button so that the Application is accepted and an Application Number is generated.

If suppose the Ration Card members already exists for the entered Aadhar Number, then the Applicant has delete duplicate members. Without deleting the duplicate Card members Applicant cannot apply for new Ration Card.



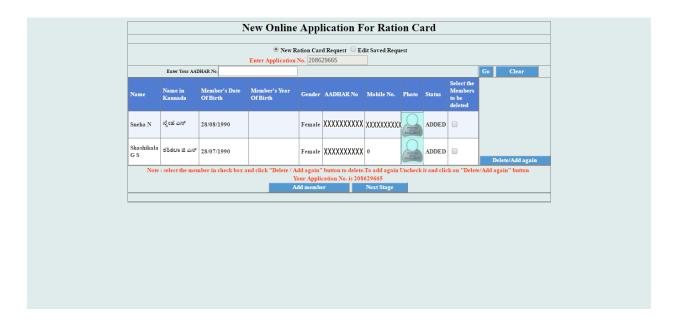
If the deleted Card member is the head of the family, then the Applicant has to assign the new Head of Family (HOF) and the relationship of other Members with the HOF. If female members greater than eighteen years of Age are the members of the existing Ration Card, then eldest female member should be selected as the HOF.



After updating the relationship for all the members, the Application Number is generated as shown in below Screen using which the Applicant can edit the Application. The Applicant has to authenticate for editing the Application.

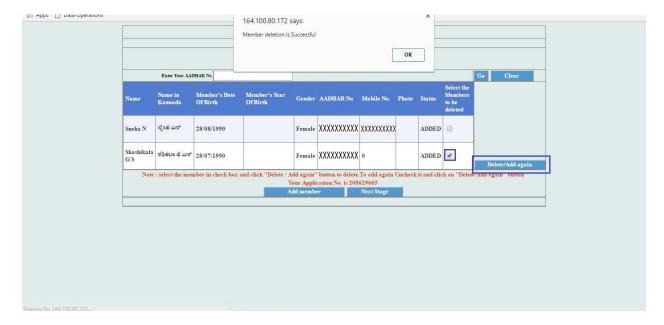


To add other members to the Application, then the same process mentioned above has to be followed.



To delete a Member from the Application, select the Member to be deleted and click on "Delete/Add again" Button.

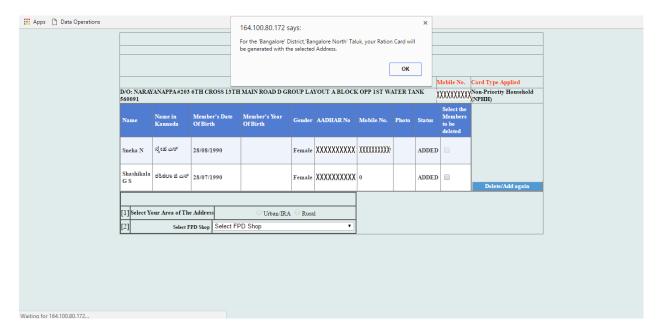
To add a deleted member again, unselect the deleted Member and click on "Delete/Add again" Button.



After the addition of members, the Applicant has to click on "Next Stage" Button. The following Screen appears prompting the Applicant to select the Address for the Ration Card and Mobile Number for receiving SMS from the Department.



After selecting the Address for the Ration Card and the Mobile Number and clicking on the "Next Stage" Button, below Screen appears alerting the Applicant to which "District" and "Taluk" the Ration Card will be generated based on the selected Address.

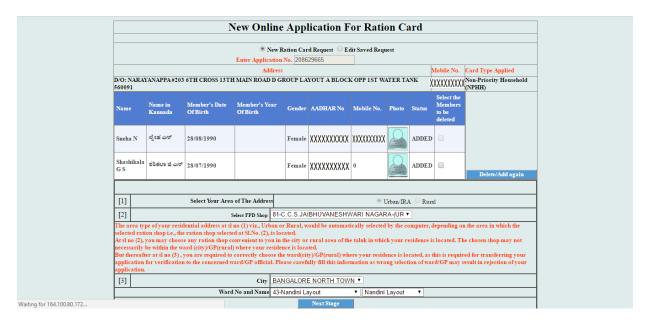


Here, the Applicant has to select the Shop from where the Ration shall be drawn.

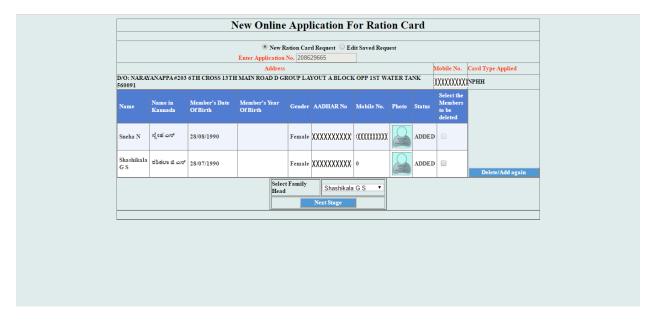
After the Applicant selects the Shop, based on the location (Urban/Rural) of the Shop, the Applicant is prompted to select the City (Urban location) and Ward Number and Name or Panchayat (Rural location) respectively.



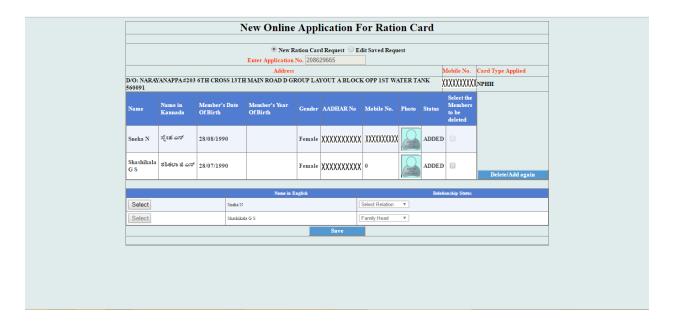




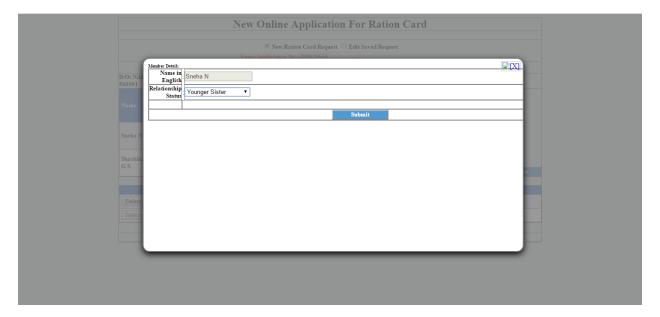
After selecting the City/Panchayat and clicking on "Next Stage" Button and the Applicant is prompted to select the HOF. If female members greater than eighteen years of Age are members of the Application, then only the female members are available for HOF selection.



The user has to select the eldest Member as the HOF and click on "Next Stage" Button.

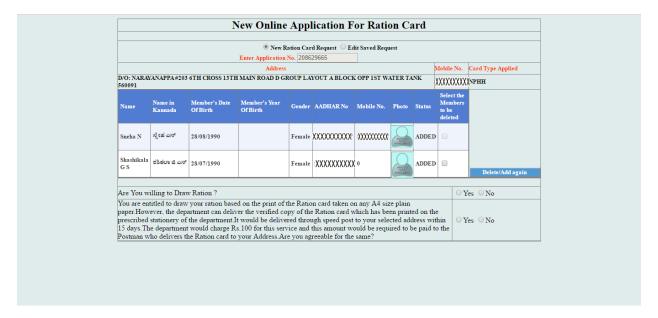


Here, the relationship of the members with HOF has to be assigned by clicking on the "Select" Button for the members.

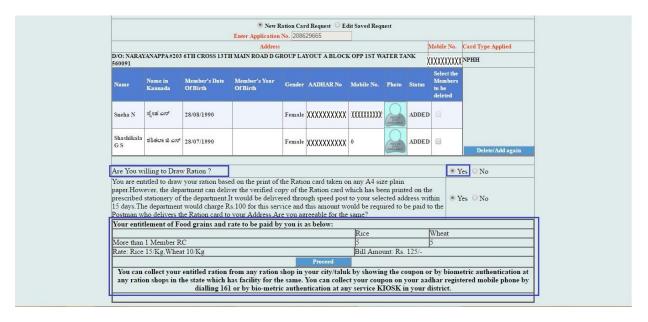




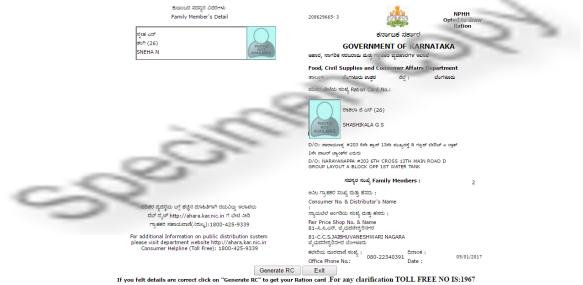
Then the Applicant is prompted to provide willingingness to draw Ration and whether requires the verified copy of the Ration card which will been printed on the prescribed stationery of the department which would be delivered through speed post to the selected address within 15 days. The department would charge Rs.100 for this service and this amount would be required to be paid to the Postman who delivers the Ration card to your Address.



If the Applicant is willing to draw ration, then based on number of Members in the Application, the alloted ration and the rate for the ration is displayed as shown below Screenshots and then the proceed to speciemen copy of Ration Card.



If the Applicant feels that the details in the Speceimen copy is correct, then can proced to generate Ration Card by clicking on "Generate RC" Button.



Disclaimer: This Ration card is issued only for the purpose of drawing entitled quantity of Food garins from the Fair Price shop by the card holder. The Personal details of the card holder are based on self declaration of the card holder. The department of Food, Civil Supplies and Consumer Affairs Department, doesnot certify the correctness of the particulars furnished ವಿಶೇಷ ನೂಚನೆ: ಈ ಪಡಿತರ ಚೀಟೆಯನ್ನು ಪಡಿತರ ಚೀಟೆಯನ್ನು ಪಡಿತರ ಚೀಟೆಯನ್ನು ಪಡಿತರ ಚೀಟೆಯನ್ನು ಪಡಿತರ ಚೀಟೆದಾರರು ತಮ್ಮ ಅರ್ಹತೆಯನುಸಾರ ಪಡಿತರವನ್ನು ಸ್ಯಾಯಚೆಲೆ ಅಂಗಡಿಯಿಂದ ಪಡೆಯುವ ಉದ್ದೇಶಕ್ಕಾಗಿ ಮಾತ್ರ ನೀಡಲಾಗಿದೆ. ಅರ್ಜಿದಾರರು ನೀಡಿರುವ ಸ್ವಯಂಘೋಷಿತ ವೈಯುಕ್ತಿಕೆ ಮಾಹಿತಿಯಂತೆ ಈ ಪಡಿತರ ಚೀಟೆಯನ್ನು ಸೃಷಿಸಲಾಗಿದೆ. ಅಹಾರ, ನಾಗರಿಕ ಸೇವೆ ಮತ್ತು ಗ್ರಾಹಕ ವ್ಯವಹಾರಗಳ ಇಲಾಖೆಯು ಈ ವೈಯುಕ್ತಿಕ ಮಾಹಿತಿಯ ನೈಜತೆಯ ಬಗ್ಗೆ ಧೃಡೀಕರಣ ನೀಡುವುದಿಲ್ಲ.

